The Public Advocates Office (CalPA) may review this application. CalPA is the independent consumer advocate within the CPUC with a legislative mandate to represent investorowned utility customers to obtain the lowest possible rate for service consistent with safe and reliable service. CalPA has a multi-disciplinary staff with expertise in economics, finance, accounting and engineering. For more information about CalPA, please call (415) 703-1584, email PublicAdvocatesOffice@cpuc.ca.gov or visit CalPA's website

PublicAdvocatesOffice@cpuc.ca.gov or visit CalPA's website at www.publicadvocates.cpuc.ca.gov/.

STAY INFORMED

If you would like to follow this proceeding, or any other issue before the CPUC, you may use the CPUC's free subscription service. Sign up at: http://subscribecpuc.cpuc.ca.gov/.

If you would like to learn how you can participate in the proceeding, have informal comments, or if you have questions about the CPUC processes, you may access the CPUC's Public Advisor's Office (PAO) webpage at http://www.cpuc.ca.gov/pao/. You may also contact the PAO as follows:

Mail: CPUC Public Advisor's Office

505 Van Ness Ave.

San Francisco, CA 94102

Email: Public.Advisor@cpuc.ca.gov

Phone: (866) 849-8390 (toll-free) or (415) 703-2074

TTY 1-866-836-7825 (toll-free) or (415) 703- 5282

Please reference **Southwest Gas GRC Application No. A.** 19-08-015 in any communications you have with the CPUC regarding this matter. All public comments will become part of the public correspondence file for this proceeding and made available for review to the assigned Judge, the Commissioners, and appropriate CPUC staff.



SOUTHWEST GAS CORPORATION

SOUTHERN CALIFORNIA CUSTOMERS NOTICE OF REQUEST TO INCREASE RATES FOR THE 2021 GENERAL RATE CASE APPLICATION 19-08-015 (A.19-08-015)

Para mas información de este aviso, puede comunicarse con Asistencia al Cliente al 1-877-860-6020.

On August 30, 2019, Southwest Gas Corporation (Southwest Gas) filed its General Rate Case (GRC) Application (A.19-08-015) with the California Public Utilities Commission (CPUC), requesting authority to increase revenues for year 2021 in its San Bernardino County service areas by \$6,775,615. Southwest Gas also proposes annual margin revenue increases of 2.75% for years 2022 through 2025. The proposed change in annual revenue by customer class is shown in the table below. Southwest Gas is requesting that new rates become effective January 1, 2021.

Southwest Gas is requesting an increase in revenue in order to invest in improvements in safety and reliability of its gas distribution system. In this application, Southwest Gas proposes to take the following actions to minimize the impact of the proposed rate increase on customers:

- Continue offering a suite of Conservation and Energy Efficiency (CEE) programs to help customers conserve energy and save on their energy costs, including Residential and Commercial Equipment Rebates, Residential Equipment Direct-install, and Solar Thermal Rebates.
- Adjust the basic service charge to better reflect customer-related costs and to assist in decreasing peak winter monthly bills.
- Increase the number of residential baseline seasons from two to three to minimize bill volatility for residential customers. The proposed baseline seasons will be Summer (May through October), Winter Off-Peak (March, April and November) and Winter (December through February).

PROPOSED ANNUAL REVENUE BY CUSTOMER CLASS Authorized Revenues at Present Rates

Revenues at Revenue Proposed Rates Increase/(Decrease)

Customer Class

dential 2,986,038 3,170,245 1 - Submetered 784,795 807,244 15,134,193 15,728,559 Icle 715,724 734,231 Icle 16,075 17,067 ower 1,925,723 1,953,662 al 1,110,339 1,136,155	Primary Residential	\$ 83,754,505	\$ 89,535,930	\$ 5,781,425	6.90%
257,034 784,795 15,134,193 715,724 16,075 1,925,723 1,605,763	Secondary Residential	2,986,038	3,170,245	184,207	6.17%
784,795 15,134,193 715,724 16,075 1,925,723 1,605,763	Master-Metered	257,034	271,962	14,928	5.81%
15,134,193 715,724 16,075 1,925,723 1,605,763	Master-Metered - Submetered	784,795	807,244	22,449	2.86%
715,724 16,075 1,925,723 1,605,763	Core General	15,134,193	15,728,559	594,366	3.93%
16,075 1,925,723 1,605,763	Core Motor Vehicle	715,724	734,231	18,507	2.59%
1,925,723 1,605,763 1,110,339	Core Internal Combustion Engine	16,075	17,067	892	6.17%
1,605,763	Small Electric Power Generation	1,925,723	1,953,662	27,939	1.45%
1.110339	Noncore General	1,605,763	1,710,750	104,987	6.54%
	Sale for Resale	1,110,,339	1,136,155	25,816	2.33%

If the CPUC approves Southwest Gas' proposed rate changes, the typical monthly bills for Southern California residential customers would be:

Season	Increase/Decrease
Summer Season	Customers using 16 therms would increase
(May through October)	by \$3.15, or from \$28.19 to \$31.34
Winter Off-Peak Season	Customers using 39 therms would increase
(March, April and November)	by \$5.56, or from \$60.69 to \$66.25
Winter Season	Customers using 72 therms would increase
(December through February)	by \$8.29, or from \$110.90 to \$119.19

FOR FURTHER INFORMATION

You may request additional information or obtain a copy of the application and related exhibits by writing to: Valerie J. Ontiveroz, Southwest Gas Corporation, P.O. Box 98510, Las Vegas, Nevada 89193-8510. Southwest Gas will provide a copy of this application, including testimony, upon request. A copy of the application and any amendments may also be reviewed at the following Southwest Gas offices: 13471 Mariposa Road, Victorville, 140 Business Center Drive, Big Bear Lake, or 1705 Langford Drive, Bullhead City, Arizona 86442 (for Needles customers).

The application and related exhibits are also available electronically on Southwest Gas' website at https://www.swgas.com/en/california-ratesand-regulation.

A hard copy can be reviewed at the CPUC's Central Files Office by appointment. For more information, contact alicentralfilesid@cpuc.ca.gov or (415) 703-2045.

THE CPUC PROCESS

This application has been assigned to an Administrative Law Judge (Judge) who determines how to receive evidence and other related documents necessary for the CPUC to establish a record upon which to base its decision. Evidentiary Hearings (EHs) may be held where parties of record will present their testimony and may be subject to cross-examination by other parties. These EHs are open to the public, but only those who are parties of records can participate.

After considering all proposals and evidence presented durng the formal hearing process, the assigned Judge will issue a proposed decision which may adopt Southwest Gas' proposals, modify or deny them. Any CPUC Commissioner may sponsor an alternate decision. The proposed decision, and any alternate decisions, will be discussed and voted upon at a scheduled CPUC Voting Meeting.